



To: The State Board for Community Colleges and Occupational Education

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#### Banner

We are beginning our preparations for the move to Banner 8 which is planned to occur over the Thanksgiving holiday, 2009. Our modified version of Banner 8 will be provided by SunGard Higher Ed in August and functional areas will begin testing in late September and October. There will be some new functionality that they may wish to review and implement.

The CCCS portal, *CCCS Connect*, went live on May 27, 2009. It provides one-stop access to employees for system-wide news and announcements, access to Self Service Banner, Internet Native Banner and other production systems, their latest emails, daily calendar, system policies and administrative forms. NJC and ACC will be rolling out their portals this summer which will include portal tabs dedicated to faculty and student needs. Other colleges will follow in mid-fall and mid-spring terms.

Work continues on the implementation of the Operational Data Store/Enterprise Data Warehouse (ODS/EDW), with various groups in the process of validating key data areas within the warehouse. CCA will go live with DegreeWorks in July. The production server has been received and is being configured. MCC, RRCC, PPCC and ACC have submitted their catalogs and their training will begin in July.

#### Broadband access

We are continuing our discussions with Qwest and various other entities regarding increased broadband, fiber and Ethernet access for the colleges.

#### Student Email

Because of the timing of this report, student email statistics were not available, but we continue to work with the colleges on various student email issues. Several students have provided good examples of existing problems that we are working through both internally and with Microsoft.

#### Email Consolidation, Archiving and E-Discovery

Throughout the Spring a group comprised of college and system representatives met to develop an Electronic Communications Management and Retention policy (SP3-125d) to be used in conjunction with our email consolidation project. The group that developed this policy spent many hours in thoughtful discussion and consultation with others on the campuses to develop a workable and reasonable policy that meets both administrative and academic needs. The email consolidation project uses Microsoft Exchange and archiving software to centralize email and storage for all colleges and the system. This will provide a consistent and redundant email environment for all. Along with the ability to archive email and provide e-discovery tools, a policy regarding the retention and deletion of email was required so that the system and the

colleges were consistent in the handling of these aspects of email. This policy was approved by the Presidents in May and becomes a System President's Procedure in conjunction with the Board's existing Electronic Communication Policy BP3-125.

#### Learning Management System

The implementation of Desire2Learn (D2L) has begun. A planning meeting was held with D2L and the Learning Technology Council (LTC) to review the project plan and discuss various implementation and course migration issues. There will be a pilot this Fall with each college offering a few D2L courses and the majority, if not all, courses will be on D2L for the Spring semester. Blackboard Vista will be phased out by Summer 2010. Banner and portal integration is being thoroughly discussed by CCCOnline, the LTC and CCCS-IT, along with SGHE and D2L.

#### IT Budget

I continue to work with the Budget Office on the IT budget. The ERP budget, specifically for ongoing SGHE consulting and implementation of the Banner modules (Student, Financial Aid, Finance and Human Resources), continues to be reduced from previous implementation levels and will be presented to the Board as a part of the June budget discussion. However, as indicated in the Banner Business Plan, there will always be an ongoing need for functional and technical consulting as well as business process analysis to ensure that we are making the best use of our systems. In addition, other items from the Banner Business Plan, such as imaging, workflow and our existing Banner modifications, are being evaluated for their continued or new applicability to our needs.